BARNBOW.TECH

IT SERVICES AND CONSULTANCY

WHAT WE OFFER

IT CONSULTANCY
Advice and guidance for your IT services

IT MANAGEMENT
Leadership and mentoring of IT staff

TECHNICAL PRE-SALES
Scoping and estimates for new projects

SOLUTIONS ARCHITECTURE / DESIGN
Planning and design for your IT solutions

TECHNICAL DELIVERY
End to end deployment of IT products and services

IT INFRASTRUCTURE INSTALLATION
Install, build and setup of IT and Office equipment

IT HEALTH CHECKS / UPGRADES
Assess, report and remediate your IT issues

IT SECURITY ADVISORY
Advice to protect your business from cyber attacks

IT SUPPORT
Hands-on IT help and support for your issues

TECHNICAL DOCUMENTATION
Knowledge creation for your ongoing IT support

MANAGED SERVICE ONBOARDING
Service transitions into your IT Service Desk team

RISK ASSESSMENTS
Identification and report of risks to your services

VULNERABILITY/PATCH MANAGEMENT
Assessment and remediation of exploits in your IT

CHANGE MANAGEMENT
Preparation and standardisation of technical RFCs

PROBLEM MANAGEMENT
Identification and mitigation of recurring issues

SERVICE IMPROVEMENTS (CSIP)
Planning to improve your IT services and availability

CAPACITY PLANNING
Identify and report on your IT's ability for growth

BUSINESS CONTINUITY / DR
Backup and Disaster Recovery advice / deployment

NEW TECHNOLOGY / POCS
Proof of concepts and testing of the latest tech

MONITORING AND MANAGEMENT
Deploy and configure your IT monitoring solutions

WHAT WE MISSED

If there are any other services or technologies you require, or simply need more information, then please get in touch using the contact details below.

Barnbow Tech

WHAT WE DO

At Barnbow Tech we provide IT services, along with IT consultancy and advice, to businesses great and small, private or public, near or far.

The range of services and technologies we offer speak for themselves, and we create an individual service for each of our customers, tailored to your requirements.

Our values and years of experience in this industry emphasise how things should, or more importantly should not, be done.

Please contact us for more information and to check availability.

WHAT WE DELIVER

END USER COMPUTING
End user device management and monitoring (DEX, RMM, MDM) with Office and applications via tech from ControlUp, Datto and Microsoft (Intune)

DESKTOP COMPUTING AND VDI
Windows desktops, both physical (PC, laptop, thin client) and virtual (via Citrix or AVD)

CLOUD SERVICES
"As a Service" Public Cloud (M365, Azure, Citrix Cloud) and Web/CDN Private/Hybrid Cloud deployments hosted in co-located or dedicated data centres, along with their ongoing monitoring

NETWORKING AND CONNECTIVITY
Cisco, Dell, HPE, Brocade and Ruijie Reyee network switching and routing (LAN, WAN, Internet), plus load balancing and remote access (Citrix NetScaler, Cisco/Fortinet VPN)

WIRELESS NETWORKS
Wi-Fi networking and connectivity, focussing on Ruiji Reyee, Ubiquiti and Cisco APs/Controllers

DATA STORAGE AND BACKUP
Backup (BaaS) and DR solutions on/offsite via tape/replication (Veeam, Veritas, Druva, Datto) on Dell, HPE and QNAP SAN / NAS hardware

SERVERS AND VIRTUALISATION
Windows, Linux and Solaris servers running AD/Web/DB/Application services, both physical, virtual or hyper-converged (Hyper-V, VMware, Citrix, Nutanix) with Dell and HPE hardware specialism

FIREWALL SERVICES
Next-gen firewalling (Cisco, Check Point, Windows, SonicWall, Sophos XG, FortiGate) with intrusion/web/virus/app protection features

SECURITY
Vulnerability scanning (Nessus, Rapid7), patching (RMM, WSUS), E-mail Anti-Spam, Antivirus (McAfee, Sophos, Defender), DoS mitigation and general IT network access protection

WHAT WE VALUE

Our aim is to be of value to customers and provide the best quality at all times. If you engage with Barnbow Tech you will be assured to receive a service that is thorough, detailed and completed to a high standard, with consistent communication throughout your journey to an improved IT infrastructure.

CUSTOMER SERVICE
We take pride in making customers and their staff happy, with constant communication in place.

QUALITY OF SERVICE
We expect high standards, and so should our customers, so that's what we deliver.

ATTENTION TO DETAIL
No stone is left unturned in our service to customers, and we take the time to get things right.
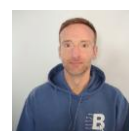
SERVICE IMPROVEMENT
Nothing is perfect, but it can always be improved upon. And change can be a good thing.

WHO WE ARE

DARREN WALSH
Lead Consultant
Leeds, UK

Educated to degree level, an ITIL and IT vendor-certified professional with over 25 years IT experience, of which 20 have been in a senior, leader or management role. With proven knowledge and experience in the IT Consultancy and Service Provider industries for delivery of technical solutions to both public and private sector clients.

Having spent the last 15 years working for Managed Service Providers, with 10 years as a dedicated Technical Account Manager to clients, Darren knows his customers and how they operate. His service-oriented approach can provide the guidance and support needed to improve and optimise your IT systems.

Approachable as a manager and mentor who takes pride in completing all work to a high standard, with excellent communication, documentation and training skills for transition of services into ongoing support.